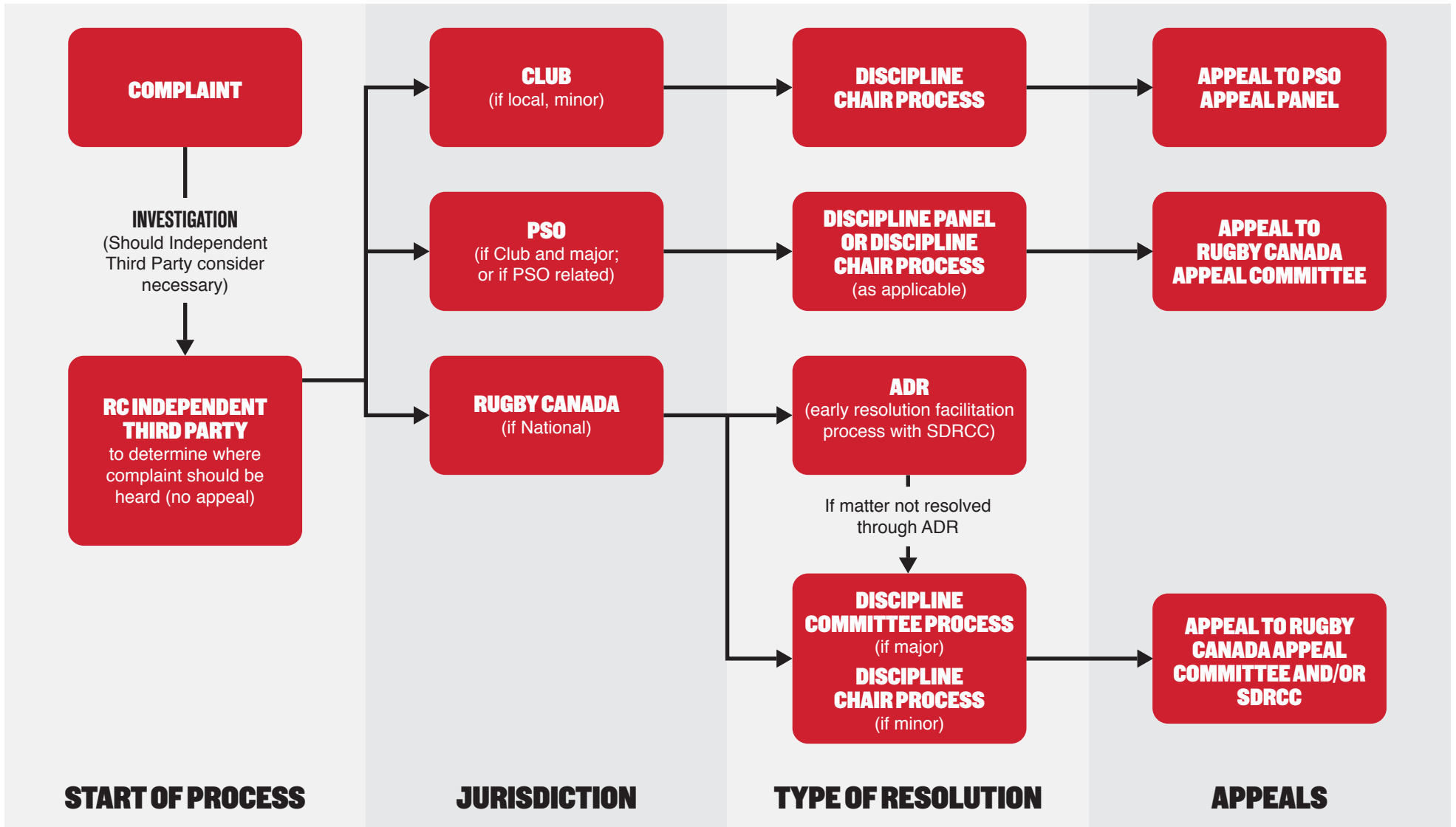




COMPLAINT PROCESS



PSO – Provincial Sport Organization
ADR – Alternative Dispute Resolution
SSDRCC – Sport Dispute Resolution Centre of Canada